Error: You've provided an invalid shipping policy / return policy / payment policy.

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1. Reason

The error means that the "eBay business policy" used in the datasheet does not meet the requirements. The possible reasons are:

1. The eBay account or site does not match the "eBay business policy" information used in the datasheet, especially the copied datasheet will bring over the eBay commercial policy information in the original datasheet;

2. The eBay business policy value filled in the data form is invalid, and the corresponding eBay business policy cannot be found;

3. The datasheet or business profile has enabled the eBay business policy, but the corresponding "eBay payment policy, eBay shipping policy, and eBay return policy" are not filled in at the same time.

2. Solution

1). If you don't want to use eBay business policy: Find the "eBay Payment Policy, eBay Shipping Policy, and eBay Return Policy" in the datasheet and delete the contents, and turn off the function of "Use eBay Policy " .

Note: If the business profile has enabled "Use eBay Policy", you also need to turn off this function in the business profile.

as the picture shows:

Item

* SKU length limit is 50 characters(including spaces). characters after 50th will be deleted upon saving datasheet.
* (For multi-var datasheet)If duplicated child SKUs are detected upon saving, only the first added child SKU will be saved in this d

SKU*		Lot Size*	1
Accept Best Offer	Yes	Auto Reject Amount(Below)	0
Currency**	United Kingdom Pound	Payment Method*	PayPal
Immediate Payment	Yes	PayPal Email	
eBay Payment Policy	183967031014	Search	
VAT Rate(%)	20		E.g. 20%, please input "20"

Shipping & Return Policy

Domestic Shipping ***	[1 set of Services]	**+** Edit Services
International Shipping *	[0 set of Services]	**+** Edit Services
Ship-To Location(Region/Country)	GB	Excluded Ship-T
Handling Time **	1 Day ⌄	Shipping Discou
Returns Accepted *	Accepted ⌄	Return shipping
Return Refund	MoneyBack ⌄	Return Within
International Returns Accepted	Accepted ⌄	International Re
International Return Refund	MoneyBack ⌄	International Re
Domestic rate table *	⌄	Additional retu * Only available Austria(AT), Fra
International rate table	⌄	
eBay Shipping Policy	220012882023	🔍 Search
eBay Return Policy	178776668023	🔍 Search

host of eBay sites. "Featured" is supported by few site, such as DE site.

licy IDs at the same time.
licy IDs is specified, the listing will use SoldEazy's settings for sync-up.

	International Site Visibility *	
Plus ⌄	Use eBay Policy ▪	No
	Keep One Active	No

2). If you want to continue to use eBay business policy:

Single item modification: Refer to the above three pictures, set the corresponding policy information, and open the "Use eBay Policy"button. If the listing is already listed on the ebay, you can sync back to the datasheet from eBay to restore the previous business policy content ;

Batch modification: go to the "Sell>Local DataSheet", click the "Export Excel" button at the bottom of the page, and modify or delete the table. For detailed operations, please refer to the link
https://www.soldeazy.com/support/article.php?id=979

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