

# unknown:All compatibilities are invalid, Item not listed.

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unknown:All compatibilities are invalid, Item not listed.

## 1. Reason

1) The site or category set in the datasheet is inconsistent with the Fitment Profile, as shown in the following picture?

The screenshot shows a listing form with the following fields and values:

- Listing Basic** (checked)
- Item & Price** (checked)
- Shipping & Returns** (checked)
- Descriptions** (checked)
- Photos** (checked)

**Listing**

eBay Acct\* [dropdown] Biz Profile [dropdown] Site\*\* [dropdown] eBayMc [dropdown] Format\*

Title\* [text field]

eBay Cat\*\* [33645 > Grilles] Search Shop Cat [75424427013]

eBay Cat.2\* [0] Search Shop Cat.2 [0]

Custom [0 set of Compatibilities] + Edit Compatibility  Profile [0001]

ItemCond.\*\* [New] Cond.Remark [text field]

Profile ID  Profile Name  Site  Category  Profile Tag

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<input type="checkbox"/>	Profile ID	Profile Name	Site	Category ID	Profile Tag	Created Date
<input type="checkbox"/>	47970	0001	eBayMotors	33713	1est-11 aaaa asdf	26/06/2017 09:42

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2) The content of the Fitment Profile has expired. If the creation time so long or the copied Fitment Profile is old, it will be affected;

3) This category does not support Fitment Profile, so it cannot be applied.

## 2. Solution

1) If the site classification is inconsistent, you can re-select the Fitment Profile of the same site and classification;

2) If the Fitment Profile has expired, you can go to "Channels > Channel Setting-eBay > Fitment Profile" to recreate or copy an Fitment Profile. For detailed operations,

please refer to the tutorial:<https://www.soldeazy.com/support/article.php?id=179>

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Online URL: <https://www.soldeazy.com/support/article.php?id=1076>