

# Operation out of stock (Bulk O.S) error: The quantity must be a valid number greater than 0.

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Reason: If you click "Out of Stock "(Bulk O.S) to display an appeal error, it is probably because the main switch of "Out of Stock Settings" is not turned on.  
Solution: Go to "**Channels >Sales Channel**", click the small gear icon behind the corresponding eBay account, and open the "**Out of Stock Setting** ", as shown below:



Central Stock Level Settings

Central Stock level Auto-deduction when Order (Paid only) is created  OFF

**Out of Stock Setting**  ON

Auto stock-level trigger OS/Release function (Auto OS)  ▼

Auto Sync Central Stock Level to Listing Qty if available stock reaches 3 or below\*  ▼

Change the out-of-stock GTC listing to OS status  ▼

END the out-of-stock Auction listings  ▼

\* Available Stock is the stock level after deducting safety level

Listing Quantity settings

Allow Oversell  ▼

Auto-Refill  ▼

If you can't find the "Channels >Sales Channel" page in the system, it is recommended to contact the administrator or a colleague with permission to deal with it.

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