

Operation out of stock (Bulk O.S) error: The quantity must be a valid number greater than 0.

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Reason: If you click "Out of Stock "(Bulk O.S) to display an appeal error, it is probably because the main switch of "Out of Stock Settings" is not turned on.

Solution: Go to "**Channels >Sales Channel**", click the small gear icon behind the corresponding eBay account, and open the "**Out of Stock Setting** ", as shown below:

The screenshot shows a web interface with a top navigation bar containing 'TOOLS', 'CHANNELS', 'OFFICE_IP', 'PRD', 'USD / CNY 6.8768', '45', '100+', and '100+'. Below the navigation bar is a 'Sales Channel' management page. A table lists sales channels with columns: 'Channel Initial', 'Shop Full Name', 'Shop Account ID', and 'Status'. The 'Status' column for one entry shows 'Traditional API: Linked' and 'New API: Linked'. A red arrow points to a gear icon in the 'Status' column, which is circled in red. The 'CHANNELS' menu item in the top navigation bar is also highlighted with a red box.

Central Stock Level Settings

Central Stock level Auto-deduction when Order (Paid only) is created OFF

Out of Stock Setting ON

Auto stock-level trigger OS/Release function (Auto OS) ▼

Auto Sync Central Stock Level to Listing Qty if available stock reaches 3 or below* ▼

Change the out-of-stock GTC listing to OS status ▼

END the out-of-stock Auction listings ▼

* Available Stock is the stock level after deducting safety level

Listing Quantity settings

Allow Oversell ▼

Auto-Refill ▼

If you can't find the "Channels >Sales Channel" page in the system, it is recommended to contact the administrator or a colleague with permission to deal with it.

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