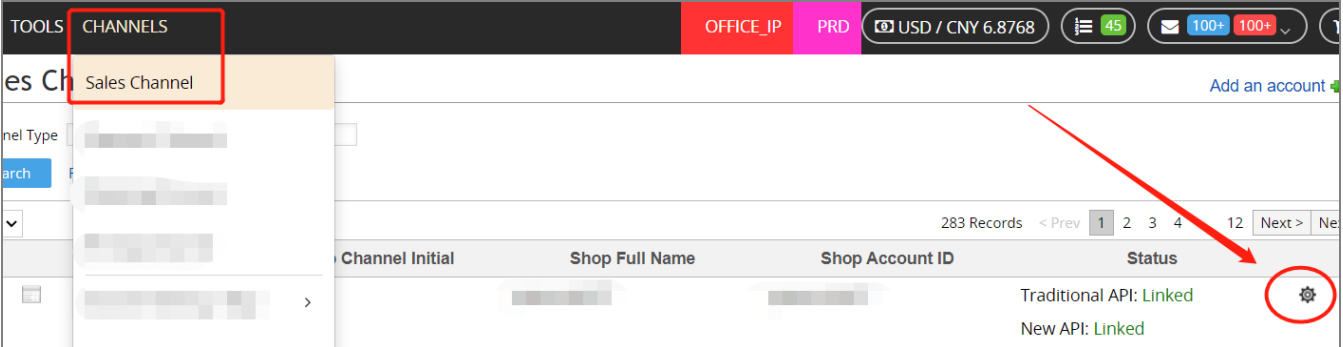


Operation out of stock (Bulk O.S) error: The quantity must be a valid number greater than 0.

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Operation out of stock (Bulk O.S) error: The quantity must be a valid number greater than 0.

Operation out of stock (Bulk O.S) error: The quantity must be a valid number greater than 0.
Reason: If you click "Out of Stock "(Bulk O.S) to display an appeal error, it is probably because the main switch of "Out of Stock Settings" is not turned on.
Solution: Go to "**Channels >Sales Channel**", click the small gear icon behind the corresponding eBay account, and open the "**Out of Stock Setting** ", as shown below:



The screenshot shows the 'Channels >Sales Channel' interface. The 'CHANNELS' tab is highlighted. Below it, there is a table with columns: Channel Initial, Shop Full Name, Shop Account ID, and Status. The first row shows 'Traditional API: Linked' and 'New API: Linked'. A red arrow points to a gear icon in the status column, which is circled in red.

Channel Initial	Shop Full Name	Shop Account ID	Status
			Traditional API: Linked New API: Linked

Central Stock Level Settings

Central Stock level Auto-deduction when Order (Paid only) is created

OFF

Out of Stock Setting

ON

Auto stock-level trigger OS/Release function (Auto OS)

ACCORDING TO SKU

Auto Sync Central Stock Level to Listing Qty if available stock reaches 3 or below*

NO

Change the out-of-stock GTC listing to OS status

NO

END the out-of-stock Auction listings

NO

* Available Stock is the stock level after deducting safety level

Listing Quantity settings

Allow Oversell

YES

Auto-Refill

YES

If you can't find the "Channels >Sales Channel" page in the system, it is recommended to contact the administrator or a colleague with permission to deal with it.

Fin

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??URL: <https://www.soldeazy.com/support/article.php?id=1079>