

Variation pictures are not displayed correctly on eBay, what should I do?

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Variation picture is not displayed correctly on eBay,

what should I do?

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2. Correct but not necessary setting
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1. Best practice for multi-variation picture setting

Case1: you only have one variation property.

	A	B	C	D
1	dsheet_var_parent_sku	dsheet_product_code	dsheet_var_photo	dsheet_var_child_var1
2	P.SKU	SKU	Pic.Variation	Mutli-variation Name:Value Pair 1
3	parent-sku	child-sku-01	https://www.website.com/black.jpg	Color: Black
4	parent-sku	child-sku-02	https://www.website.com/blue.jpg	Color: Blue
5	parent-sku	child-sku-03	https://www.website.com/green.jpg	Color: Green
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Case2: you have more than one variation properties.

* Please note that eBay only allows one property for variation pictures, you may choose which property for variation picture display on eBay back end, but in SoldEazy the default variation picture property is the first property.

Put the variation property that you want to use as variation picture in the first variation property, and set

variation picture link for the first child SKU under that variation spec.

Result: When you choose different Color, eBay will show picture for different Color.

	A	B	C	D	E
1	dsheet_var_parent_sku	dsheet_product_code	dsheet_var_photo	dsheet_var_child_var1	dsheet_var_child_var2
2	P.SKU	SKU	Pic.Variation	Mutli-variation Name:Value Pair 1	Mutli-variation Name:Value Pair 2
3	parent-sku	child-sku-01	https://www.website.com/black.jpg	Color: Black	Model:Model01
4	parent-sku	child-sku-02		Color: Black	Model:Model02
5	parent-sku	child-sku-03		Color: Black	Model:Model03
6	parent-sku	child-sku-04		Color: Black	Model:Model04
7	parent-sku	child-sku-05	https://www.website.com/blue.jpg	Color: Blue	Model:Model01
8	parent-sku	child-sku-06		Color: Blue	Model:Model02
9	parent-sku	child-sku-07		Color: Blue	Model:Model03
10	parent-sku	child-sku-08		Color: Blue	Model:Model04
11	parent-sku	child-sku-09	https://www.website.com/green.jpg	Color: Green	Model:Model01
12	parent-sku	child-sku-10		Color: Green	Model:Model02
13	parent-sku	child-sku-11		Color: Green	Model:Model03
14	parent-sku	child-sku-12		Color: Green	Model:Model04
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2. Correct but not necessary setting

User only needs to set picture once for each variation spec under first variation property, repeated input is not necessary.

	A	B	C	D	E
1	dsheet_var_parent_sku	dsheet_product_code	dsheet_var_photo	dsheet_var_child_var1	dsheet_var_child_var2
2	P.SKU	SKU	Pic.Variation	Mutli-variation Name:Value Pair 1	Mutli-variation Name:Value Pair 2
3	parent-sku	child-sku-01	https://www.website.com/black.jpg	Color: Black	Model:Model01
4	parent-sku	child-sku-02	https://www.website.com/black.jpg	Color: Black	Model:Model02
5	parent-sku	child-sku-03	https://www.website.com/black.jpg	Color: Black	Model:Model03
6	parent-sku	child-sku-04	https://www.website.com/black.jpg	Color: Black	Model:Model04
7	parent-sku	child-sku-05	https://www.website.com/blue.jpg	Color: Blue	Model:Model01
8	parent-sku	child-sku-06	https://www.website.com/blue.jpg	Color: Blue	Model:Model02
9	parent-sku	child-sku-07	https://www.website.com/blue.jpg	Color: Blue	Model:Model03
10	parent-sku	child-sku-08	https://www.website.com/blue.jpg	Color: Blue	Model:Model04
11	parent-sku	child-sku-09	https://www.website.com/green.jpg	Color: Green	Model:Model01
12	parent-sku	child-sku-10	https://www.website.com/green.jpg	Color: Green	Model:Model02
13	parent-sku	child-sku-11	https://www.website.com/green.jpg	Color: Green	Model:Model03
14	parent-sku	child-sku-12	https://www.website.com/green.jpg	Color: Green	Model:Model04
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3. Problematic setting1

User intends to use the second property for variation picture display, but this setting uses the same picture for all variation specs under the first property, then eBay will display the same picture for all options.

* Please note that eBay only allows one property for variation pictures, you may choose which property for variation picture display on eBay back end, but in SoldEasy the default variation picture property is the first property.

	A	B	C	D	E
1	dsheet_var_parent_sku	dsheet_product_code	dsheet_var_photo	dsheet_var_child_var1	dsheet_var_child_var2
2	P.SKU	SKU	Pic.Variation	Mutli-variation Name:Value Pair 1	Mutli-variation Name:Value Pair 2
3	parent-sku	child-sku-01	https://www.website.com/black.jpg	Model:Model01	Color: Black
4	parent-sku	child-sku-02	https://www.website.com/black.jpg	Model:Model02	Color: Black
5	parent-sku	child-sku-03	https://www.website.com/black.jpg	Model:Model03	Color: Black
6	parent-sku	child-sku-04	https://www.website.com/black.jpg	Model:Model04	Color: Black
7	parent-sku	child-sku-05	https://www.website.com/blue.jpg	Model:Model01	Color: Blue
8	parent-sku	child-sku-06	https://www.website.com/blue.jpg	Model:Model02	Color: Blue
9	parent-sku	child-sku-07	https://www.website.com/blue.jpg	Model:Model03	Color: Blue
10	parent-sku	child-sku-08	https://www.website.com/blue.jpg	Model:Model04	Color: Blue
11	parent-sku	child-sku-09	https://www.website.com/green.jpg	Model:Model01	Color: Green
12	parent-sku	child-sku-10	https://www.website.com/green.jpg	Model:Model02	Color: Green
13	parent-sku	child-sku-11	https://www.website.com/green.jpg	Model:Model03	Color: Green
14	parent-sku	child-sku-12	https://www.website.com/green.jpg	Model:Model04	Color: Green
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If you already used properties "Model" and "Color" to list to eBay, you cannot switch property order in an active listing, the only way to switch to best practice is to delist listing, modify the datasheet and relist.

But if you don't want to end listing, you can change property values, so that property one can function correctly as the variation picture property, see example below:

	A	B	C	D	E
1	dsheet_var_parent_sku	dsheet_product_code	dsheet_var_photo	dsheet_var_child_var1	dsheet_var_child_var2
2	P.SKU	SKU	Pic.Variation	Mutli-variation Name:Value Pair 1	Mutli-variation Name:Value Pair 2
3	parent-sku	child-sku-01	https://www.website.com/black.jpg	Model:Model01-Black	Color: See model
4	parent-sku	child-sku-02	https://www.website.com/black.jpg	Model:Model02-Black	Color: See model
5	parent-sku	child-sku-03	https://www.website.com/black.jpg	Model:Model03-Black	Color: See model
6	parent-sku	child-sku-04	https://www.website.com/black.jpg	Model:Model04-Black	Color: See model
7	parent-sku	child-sku-05	https://www.website.com/blue.jpg	Model:Model01-Blue	Color: See model
8	parent-sku	child-sku-06	https://www.website.com/blue.jpg	Model:Model02-Blue	Color: See model
9	parent-sku	child-sku-07	https://www.website.com/blue.jpg	Model:Model03-Blue	Color: See model
10	parent-sku	child-sku-08	https://www.website.com/blue.jpg	Model:Model04-Blue	Color: See model
11	parent-sku	child-sku-09	https://www.website.com/green.jpg	Model:Model01-Green	Color: See model
12	parent-sku	child-sku-10	https://www.website.com/green.jpg	Model:Model02-Green	Color: See model
13	parent-sku	child-sku-11	https://www.website.com/green.jpg	Model:Model03-Green	Color: See model
14	parent-sku	child-sku-12	https://www.website.com/green.jpg	Model:Model04-Green	Color: See model
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4. Problematic setting2

User intends to set different variation picture for each SKU, but the result is that there are different pictures for the same variation spec under first property, eBay might use random ones for display.

	A	B	C	D	E
1	dsheet_var_parent_sku	dsheet_product_code	dsheet_var_photo	dsheet_var_child_var1	dsheet_var_child_var2
2	P.SKU	SKU	Pic.Variation	Mutli-variation Name:Value Pair 1	Mutli-variation Name:Value Pair 2
3	parent-sku	child-sku-01	https://www.website.com/child-sku-01.jpg	Model:Model01	Color: Black
4	parent-sku	child-sku-02	https://www.website.com/child-sku-02.jpg	Model:Model02	Color: Black
5	parent-sku	child-sku-03	https://www.website.com/child-sku-03.jpg	Model:Model03	Color: Black
6	parent-sku	child-sku-04	https://www.website.com/child-sku-04.jpg	Model:Model04	Color: Black
7	parent-sku	child-sku-05	https://www.website.com/child-sku-05.jpg	Model:Model01	Color: Blue
8	parent-sku	child-sku-06	https://www.website.com/child-sku-06.jpg	Model:Model02	Color: Blue
9	parent-sku	child-sku-07	https://www.website.com/child-sku-07.jpg	Model:Model03	Color: Blue
10	parent-sku	child-sku-08	https://www.website.com/child-sku-08.jpg	Model:Model04	Color: Blue
11	parent-sku	child-sku-09	https://www.website.com/child-sku-09.jpg	Model:Model01	Color: Green
12	parent-sku	child-sku-10	https://www.website.com/child-sku-10.jpg	Model:Model02	Color: Green
13	parent-sku	child-sku-11	https://www.website.com/child-sku-11.jpg	Model:Model03	Color: Green
14	parent-sku	child-sku-12	https://www.website.com/child-sku-12.jpg	Model:Model04	Color: Green
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If each child SKU has its own variation picture, the best practice is to use only one variation property, see the example below

	A	B	C	D
1	dsheet_var_parent_sku	dsheet_product_code	dsheet_var_photo	dsheet_var_child_var1
2	P.SKU	SKU	Pic.Variation	Mutli-variation Name:Value Pair 1
3	parent-sku	child-sku-01	https://www.website.com/child-sku-01.jpg	Option:Model01-Black
4	parent-sku	child-sku-02	https://www.website.com/child-sku-02.jpg	Option:Model02-Black
5	parent-sku	child-sku-03	https://www.website.com/child-sku-03.jpg	Option:Model03-Black
6	parent-sku	child-sku-04	https://www.website.com/child-sku-04.jpg	Option:Model04-Black
7	parent-sku	child-sku-05	https://www.website.com/child-sku-05.jpg	Option:Model01-Blue
8	parent-sku	child-sku-06	https://www.website.com/child-sku-06.jpg	Option:Model02-Blue
9	parent-sku	child-sku-07	https://www.website.com/child-sku-07.jpg	Option:Model03-Blue
10	parent-sku	child-sku-08	https://www.website.com/child-sku-08.jpg	Option:Model04-Blue
11	parent-sku	child-sku-09	https://www.website.com/child-sku-09.jpg	Option:Model01-Green
12	parent-sku	child-sku-10	https://www.website.com/child-sku-10.jpg	Option:Model02-Green
13	parent-sku	child-sku-11	https://www.website.com/child-sku-11.jpg	Option:Model03-Green
14	parent-sku	child-sku-12	https://www.website.com/child-sku-12.jpg	Option:Model04-Green
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If you already used properties "Model" and "Color" to list to eBay, you cannot change property name or delete the second property in an active listing, the only way to switch to best practice is to delist listing, modify the datasheet and relist.

But if you don't want to delist listing, you can change property values, so that each SKU has unique value in the first property and the same value in the second property, see example below.

	A	B	C	D	E
1	dsheet_var_parent_sku	dsheet_product_code	dsheet_var_photo	dsheet_var_child_var1	dsheet_var_child_var2
2	P.SKU	SKU	Pic.Variation	Mutli-variation Name:Value Pair 1	Mutli-variation Name:Value Pair 2
3	parent-sku	child-sku-01	https://www.website.com/child-sku-01.jpg	Model:Model01-Black	Color: See model
4	parent-sku	child-sku-02	https://www.website.com/child-sku-02.jpg	Model:Model02-Black	Color: See model
5	parent-sku	child-sku-03	https://www.website.com/child-sku-03.jpg	Model:Model03-Black	Color: See model
6	parent-sku	child-sku-04	https://www.website.com/child-sku-04.jpg	Model:Model04-Black	Color: See model
7	parent-sku	child-sku-05	https://www.website.com/child-sku-05.jpg	Model:Model01-Blue	Color: See model
8	parent-sku	child-sku-06	https://www.website.com/child-sku-06.jpg	Model:Model02-Blue	Color: See model
9	parent-sku	child-sku-07	https://www.website.com/child-sku-07.jpg	Model:Model03-Blue	Color: See model
10	parent-sku	child-sku-08	https://www.website.com/child-sku-08.jpg	Model:Model04-Blue	Color: See model
11	parent-sku	child-sku-09	https://www.website.com/child-sku-09.jpg	Model:Model01-Green	Color: See model
12	parent-sku	child-sku-10	https://www.website.com/child-sku-10.jpg	Model:Model02-Green	Color: See model
13	parent-sku	child-sku-11	https://www.website.com/child-sku-11.jpg	Model:Model03-Green	Color: See model
14	parent-sku	child-sku-12	https://www.website.com/child-sku-12.jpg	Model:Model04-Green	Color: See model
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