

# How to accept/decline best offer from buyer or send counteroffer?

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How to accept/decline best offer from buyer

or send counteroffer

1. [View and process buyer offers](#)
2. [Why is the buyer ID garbled and the zip code marked with asterisks?](#)

1. View and process buyer offers

Go to Channel Account > Channel-Specific Settings - eBay > Buyer offer



## 最優報價審批



物品  
[Redacted Item Name]  
[Redacted Item Description]  
(# [Redacted])  
產品SKU: [Redacted]

買家名稱 (ID)  
[Redacted]

BUY IT NOW PRICE  
**USD 67.36**

買家地址  
OH, 441\*\*\_\*\*\*\*, US

數量  
**1** BEST OFFER PRICE  
**USD 25**

物品出價記錄

刷新物品出價記錄

( [Redacted] ) 給出了一個報價

買家出價: **USD 25** ( 1 x USD 25 )

需要回復

你給出了一個議價!

議價價格: **USD 64.06** ( 1 x USD 64.06 )

已過期

( [Redacted] ) 給出了一個報價

買家出價: **USD 30** ( 1 x USD 30 )

已過期

備註

接受出價

提出議價

拒絕出價

關閉

2. Why is the buyer ID garbled and the zip code marked with asterisks?

Due to stricter requirements for buyer information protection on the US site, SoldEazy cannot display US buyer IDs or zip codes. If needed, please log in to your eBay account to view these details.

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