

# How to accept/decline best offer from buyer or send counteroffer?

??ID??: 1127 | ??: ??? | ??: Thu, Jan 22, 2026 8:11 AM

How to accept/decline best offer from buyer

or send counteroffer

1. [View and process buyer offers](#)
2. [Why is the buyer ID garbled and the zip code marked with asterisks?](#)

1. View and process buyer offers

Go to Channel Account > Channel-Specific Settings - eBay > Buyer offer

## 工具 渠道賬號

銷售渠道

收付款渠道

物流渠道

雲打印渠道

渠道特定設置 - eBay >

貨品編碼渠道 >

網上商店渠道 >

ID:

買家出價

賣家出價

汽配兼容列表

To view the price offers sent by the buyer, click on the "Agree/Reject/counteroffer" button to take action.

eBay議價管理 議價更新 | 幫助

店舖:  狀態:  物品ID:  客戶ID:

| 編號 | 物品  | 店舖   | 客戶  | 立即購買價格     | 最優報價價格  | 數量 | 過期時間                   | 回應 | 議價類型       | 狀態   | 操作   |
|----|---|------|---|------------|---------|----|------------------------|----|------------|------|--|
| 1  |  <a href="#">Univercal Power Supply 240W Desktop Power...</a><br>物品ID: <a href="#">123456789</a> | ebay |  Signepart08 | USD 67.36  | USD 25  | 1  | 2026-01-23<br>08:56:39 | -  | 買家<br>初始報價 | 需要回復 | <input type="button" value="同意/拒絕/續價"/><br><input type="button" value="詳情"/><br><input type="button" value="添加備註"/><br><input type="button" value="刪除"/> |
| 2  |  <a href="#">...</a><br>物品ID: <a href="#">123456789</a>  | ebay |  Signepart08 | USD 50.75  | USD 43  | 1  | 2026-01-23<br>08:56:25 | -  | 買家<br>初始報價 | 需要回復 | <input type="button" value="同意/拒絕/續價"/><br><input type="button" value="詳情"/><br><input type="button" value="添加備註"/><br><input type="button" value="刪除"/> |
| 3  |  <a href="#">...</a><br>物品ID: <a href="#">123456789</a>  | ebay |  Signepart08 | USD 199.59 | USD 190 | 1  | 2026-01-23<br>08:55:54 | -  | 買家<br>初始報價 | 需要回復 | <input type="button" value="同意/拒絕/續價"/><br><input type="button" value="詳情"/><br><input type="button" value="添加備註"/><br><input type="button" value="刪除"/> |

In the pop-up window, you can accept or reject the offer, or propose a counteroffer.

If you have previously offers with the same buyer for the same item, they will also be displayed.

## 最優報價審批



物品  
[Redacted Item Name]  
[Redacted Item ID]  
(# [Redacted])  
產品SKU: [Redacted]

買家名稱 (ID)  
[Redacted]

BUY IT NOW PRICE  
**USD 67.36**

買家地址  
OH, 441\*\*\_\*\*\*\*, US

數量  
**1** BEST OFFER PRICE  
**USD 25**

物品出價記錄

刷新物品出價記錄

( [Redacted] ) 給出了一個報價

買家出價: **USD 25** ( 1 x USD 25 )

需要回復

你給出了一個議價!

議價價格: **USD 64.06** ( 1 x USD 64.06 )

已過期

( [Redacted] ) 給出了一個報價

買家出價: **USD 30** ( 1 x USD 30 )

已過期

備註

接受出價

提出議價

拒絕出價

關閉

2. Why is the buyer ID garbled and the zip code marked with asterisks?

Due to stricter requirements for buyer information protection on the US site, SoldEazy cannot display US buyer IDs or zip codes. If needed, please log in to your eBay account to view these details.

\*\*\*END\*\*\*

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🔗URL: <https://www.soldeazy.com/support/article.php?id=1127>