

# How to accept/decline best offer from buyer or send counteroffer?

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How to accept/decline best offer from buyer

or send counteroffer

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1. View and process buyer offers

Go to Channel Account > Channel-Specific Settings - eBay > Buyer offer

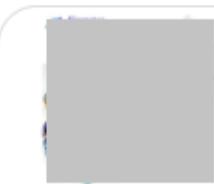
工具	渠道帳號
	銷售渠道
	收付款渠道 ID: <input type="text"/>
	物流渠道
	雲打印渠道
	<a href="#">渠道特定設置 - eBay</a> > <a href="#">買家出價</a>
	<a href="#">貨品編碼渠道</a> > <a href="#">賣家出價</a>
	<a href="#">網上商店渠道</a> > <a href="#">汽配兼容列表</a>

To view the price offers sent by the buyer, click on the "Agree/Reject/counteroffer" button to take action.

In the pop-up window, you can accept or reject the offer, or propose a counteroffer.

If you have previously offers with the same buyer for the same item, they will also be displayed.

## 最優報價審批



物品

U... [REDACTED] Wi... [REDACTED]

[REDACTED]

(# 2 [REDACTED])

產品SKU: [REDACTED]

買家名稱 (ID)

[REDACTED] ([REDACTED])

BUY IT NOW PRICE

**USD 67.36**

買家地址

OH, 441\*\*-\*\*\*\*, US

數量

**1**

BEST OFFER PRICE

**USD 25**

物品出價記錄

刷新物品出價記錄

( [REDACTED] ) 索性出了一個報價

買家出價:

**USD 25 ( 1 x USD 25 )**

需要回復

你索性出了一個議價!

議價價格:

**USD 64.06 ( 1 x USD 64.06 )**

已過期

( [REDACTED] ) 索性出了一個報價

買家出價:

**USD 30 ( 1 x USD 30 )**

已過期

備註

接受出價

提出議價

拒絕出價

關閉

2. Why is the buyer ID garbled and the zip code marked with asterisks?

Due to stricter requirements for buyer information protection on the US site, SoldEazy cannot display US buyer IDs or zip codes. If needed, please log in to your eBay account to view these details.

\*\*\*END\*\*\*

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