

How to accept/decline best offer from buyer or send counteroffer?

Article Number: 1127 | Rating: Unrated | Last Updated: Thu, Jan 22, 2026 8:11 AM

How to accept/decline best offer from buyer

or send counteroffer

1. [View and process buyer offers](#)
2. [Why is the buyer ID garbled and the zip code marked with asterisks?](#)

1. View and process buyer offers

Go to Channel Account > Channel-Specific Settings - eBay > Buyer offer

The screenshot shows the 'Tools' (工具) menu in the top navigation bar. A dropdown menu is open, displaying several options. The 'Channel Account' (渠道賬號) option is highlighted in orange. Other visible options include 'Sales Channel' (銷售渠道), 'Payment Channel' (收付款渠道), 'Logistics Channel' (物流渠道), 'Cloud Printing Channel' (雲打印渠道), 'Channel Specific Settings - eBay' (渠道特定設置 - eBay), 'Product Coding Channel' (貨品編碼渠道), and 'Online Store Channel' (網上商店渠道). The 'Channel Specific Settings - eBay' option has a right-pointing arrow, indicating a sub-menu. The background shows a blurred view of the main interface with a 'Channel ID' (渠道ID) input field.

To view the price offers sent by the buyer, click on the "Agree/Reject/counteroffer" button to take action.

eBay議價管理

議價更新

店舖: 狀態: 物品ID: 客戶ID:

搜索

重新設定

25

949714筆記錄

<上10頁

<上1頁

1

2

3

4

5

6

7

8

9

37989

下一頁>

下10頁>

編號	物品	店舖	客戶	立即購買價格	最優報價價格	數量	過期時間	回應	議價類型	狀態	操作
1	<div>Universal Power Supply 2400W Plug Power...</div> <div>物品ID: 2400W Plug Power...</div>	ebay	<div>SWGR09pqr7R0c</div>	USD 67.36	USD 25	1	2026-01-23 08:56:39	- -	買家 初始報價	需要回復	<div>同意/拒絕/續價</div> <div>詳情</div> <div>添加備註</div> <div>刪除</div>
2	<div>...</div> <div>物品ID: 1400W Plug Power...</div>	ebay	<div>SWGR400W0g0c</div>	USD 50.75	USD 43	1	2026-01-23 08:56:25	- -	買家 初始報價	需要回復	<div>同意/拒絕/續價</div> <div>詳情</div> <div>添加備註</div> <div>刪除</div>
3	<div>...</div> <div>物品ID: 1400W Plug Power...</div>	ebay	<div>SWGR400W0g0c</div>	USD 199.59	USD 190	1	2026-01-23 08:55:54	- -	買家 初始報價	需要回復	<div>同意/拒絕/續價</div> <div>詳情</div> <div>添加備註</div> <div>刪除</div>

In the pop-up window, you can accept or reject the offer, or propose a counteroffer.

If you have previously offers with the same buyer for the same item, they will also be displayed.

最優報價審批



物品

Unbranded Safety Case for Apple iPhone 11 Pro Max 6.5" (2019) Wi-Fi

Unbranded Safety Case for Apple iPhone 11 Pro Max 6.5" (2019) Wi-Fi

(# 2)

產品SKU: /

買家名稱 (ID)

()

BUY IT NOW PRICE

USD 67.36

買家地址

OH, 441**-****, US

數量

1

BEST OFFER PRICE

USD 25

物品出價記錄

刷新物品出價記錄

() 給出了一個報價

買家出價: **USD 25** (1 x USD 25)

需要回復

你給出了一個議價!

議價價格: **USD 64.06** (1 x USD 64.06)

已過期

() 給出了一個報價

買家出價: **USD 30** (1 x USD 30)

已過期

備註

接受出價

提出議價

拒絕出價

關閉

2. Why is the buyer ID garbled and the zip code marked with asterisks?

Due to stricter requirements for buyer information protection on the US site, SoldEazy cannot display US buyer IDs or zip codes. If needed, please log in to your eBay account to view these details.

END

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Posted : **Holistic Tech** - Thu, Jan 22, 2026 7:44 AM. This article has been viewed 183 times.

Online URL: <https://www.soldeazy.com/support/article.php?id=1127>