## Why can't Item Description Sidebar Display the Store categories?

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Six possibilities:

- 1. The account is only a personal account, and user hasn't subscribed eBay store function.
- 2. There is a store, but no store category is set.
- 3. There is a store and store categories are all set, but no item has applied these store categories.
- 4. There is a store and store categories are all set, but the item from datasheet applied wrong store category numbers.
- 5. There is a store, store categories are all set, user has applied the correct store category numbers in datasheets. However, the listing template hasn't turned on the store categories in sidebar.
- 6. If there is no setting problem at all, please contact SoldEazy customer service to report the problem

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**?!?!URL:** https://www.soldeazy.com/support/article.php?id=427