

# Cannot link up a new eBay ID, why?

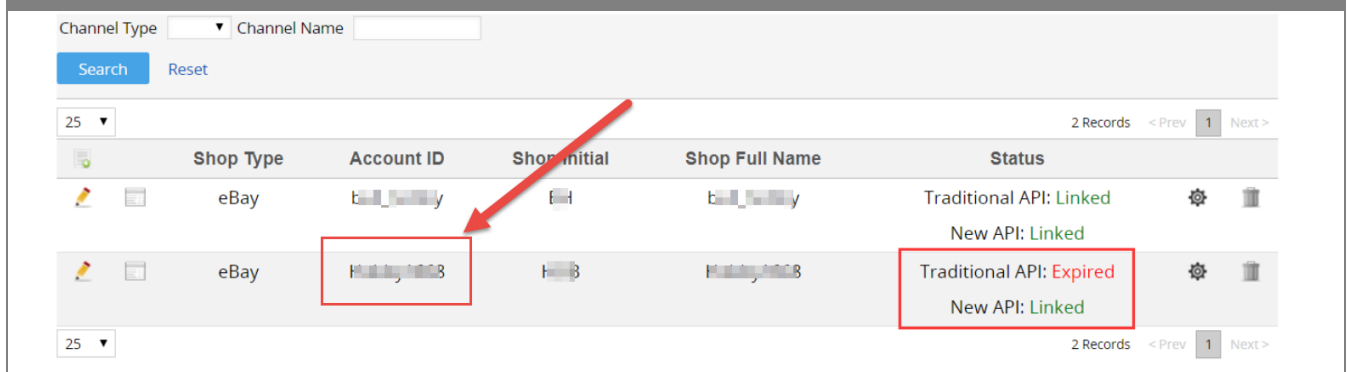
??ID??: 459 | ??: ??? | ????: Mon, Aug 6, 2018 12:04 PM

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I want to link up a new eBay ID, and tried linking several times, but the first API shows red "expired" status, and second shows green "linked", why?

When you are trying to link up a new eBay ID to SoldEazy, tried linking several times, but the first API show red "expired" status, and second shows green "linked", what should you do?



Channel Type		Channel Name			
Search		Reset			
25				2 Records < Prev 1 Next >	
	Shop Type	Account ID	Shop Initial	Shop Full Name	Status
	eBay				Traditional API: Linked New API: Linked
	eBay				Traditional API: Expired New API: Linked
25				2 Records < Prev 1 Next >	

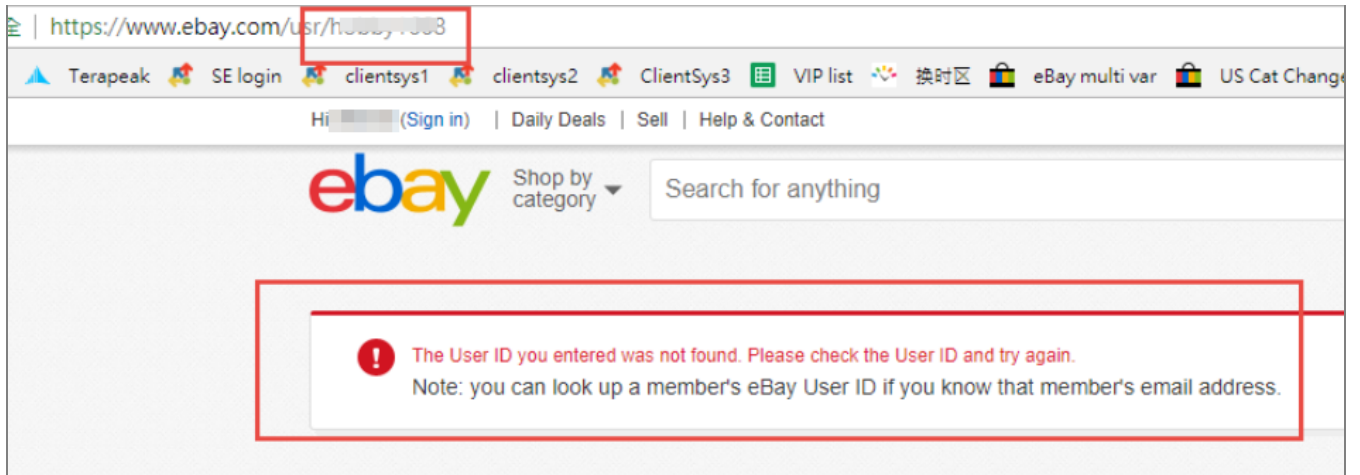
Answer:

This is because you misspelled your eBay account ID, please check your eBay ID before you try to link up account.

How to check whether I have entered wrong eBay ID:

copy the eBay ID you just entered, and open a new browser window, input the following URL:

[https://www.ebay.com/usr/\[your eBay ID here\]](https://www.ebay.com/usr/[your eBay ID here])



If the page says "The User ID you entered was not found. Please check the User ID and try again", then you will know that the eBay ID is 100% invalid.

\*\*\*Fin\*\*\*

???: Holistic Tech - Mon, Aug 6, 2018 11:41 AM. ?????? 18788 ?

??URL: <https://www.soldeazy.com/support/article.php?id=459>