

I synchronized my item specs in datasheet to eBay, but the listing displays different values?

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1. I synchronized my item specs in datasheet to eBay, but the listing displays different values?
2. Solution

1. I synchronized my item specs in datasheet to eBay, but the listing displays different values?

Let's say you have these item specs in your datasheet

物品细节		Does Not Apply
名称	值	
物品细节1	Brand	Mpow
物品细节2	Connectivity	Wireless
物品细节3	Model	Mpow Flame 2
物品细节4	Wireless Technology	Bluetooth
物品细节5	Features	Extra Bass+In-Line Control+L-Shape Plug+Microphone+Re
物品细节6	Form Factor	Ear-hook
物品细节7	Colour	Black
物品细节8	Number of Earpieces	Double
物品细节9	Type	Earbuds
物品细节10	Microphone Type	Built-In
物品细节11	MRN	Does Not Apply

But after listing/synchronizing to eBay, your listing displays different value in item specifics

Item specifics		Number of Earpieces:	Single
Condition:	Brand New: A brand-new, unused, unopened, undamaged item in its original packaging (where packaging is ... Read more	Brand:	Mpow
Type:	Earbuds	Features:	Foldable, Built-in Microphone, Waterproof
Microphone Type:	Built-In	Custom Bundle:	No
Country/Region of Manufacture:	China	Wireless Technology:	Bluetooth
Year Manufactured:	2020s	Colour:	Black
Bluetooth version:	V5.0	MPN:	DOESNOTAPPLY
Charging Time:	2 hrs	Play Time:	12 hrs
Stand by Time:	300 hrs	Compatible brand:	Universal, For Apple iPhone, For Samsung
Connectivity:	Wireless	Manufacturer Warranty:	2 years
Model:	Mpow Flame 2	UPC:	697144291205
Form Factor:	Ear-hook		
EAN:	0697144291205		

And aside from the normal "item specifics" part, you have an "About this product" part under "item specifics". And the specs in "About this product" also don't match what you wrote in SoldEazy datasheet.

EAN:	0697144291205
About this product	
Product Identifiers	
Brand	Mpow
MPN	DOES NOT APPLY
Ean	0697144291205
UPC	0697144291205
eBay Product ID (ePID)	27031258112
Product Key Features	
Number of Earpieces	Earbud (In E-A-R), In-Ear Only, Single
Features	Foldable, Built-in Microphone, Waterproof, Built-In
Custom Bundle	No
Wireless Technology	Bluetooth
Colour	Black
Additional Product Features	
Product Type	Headphones
Compatible Model	Universal
Bluetooth Standard	V5.0
Compatible Brand	Universal
Type	Headset
Connectivity	Not Applicable
Talk Time	21hr.

This is because this listing has an eBay Product ID(ePID), which matches this listing to a product in eBay's catalog, if there are datasheet spec values that don't match the product's spec values according to the ePID, the product spec values prevail.

2. Solution

1. If user is the owner or authorized distributor of this ePID product, and has the right to modify product data, you can submit ePID product data revision through SoldEazy.
2. If user is not the owner or authorized distributor of this ePID product, and only happens to sell similar but not exactly matching product, we suggest you not use this ePID, so as to avoid selling items that don't match description and having your account blocked by eBay.

Due to technical limitations, when a listing is already linked to an ePID, you cannot remove item

specs related to this ePID by removing ePID in datasheet.

But you can input 1234 or any invalid ePID numbers in the ePID column and synchronize to eBay, then the item specs related to the previous ePID will be removed.

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@@URL: <https://www.soldeazy.com/support/article.php?id=746>