

How to use EC-Ship Hongkong Post account to ship

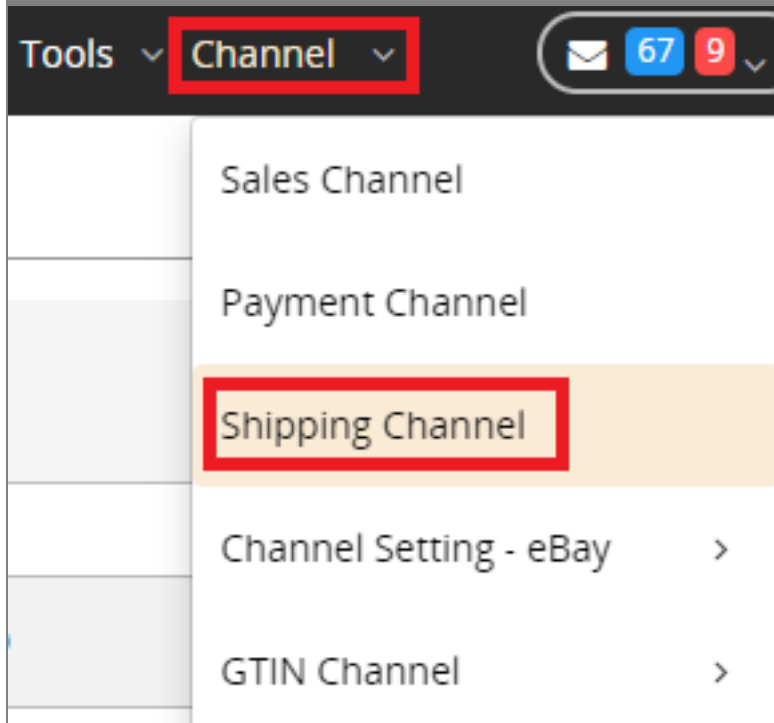
ID: 771 | : | : Tue, May 13, 2025 10:58 AM

How to use EC-Ship Hongkong Post account to ship

1. Connect Hongkong Post EC-Ship account
2. Set the package profile

1. Connect Hongkong Post EC-Ship account


Log in to the SoldEasy and go to **Channel > Shipping Channel**.



Click <Add a Shipping Channel>.


Shipping Channel





[Add a Shipping Channel](#)  [Help](#)


Choose <EC-Ship>.


Shipping Account Type











Fill in your user ID of EC-Ship account and select the account type, and then, click <Save>.

Save Back

Field Name	Field Value
Shipping Channel Type	HK Post EC-Ship
User Id	
Account Type	<div><div></div><div>香港郵政帳戶 Hong Kong Post Id (新) 「投寄易」的帳戶 EC-Ship Username (舊)</div></div>

Save Back

User ID?

Please use your HongKong Post user ID. If you do not know your user name, you can log in to Hongkong Post and refer to the following image to check your user name.

View Account

Account Info

Login Name

Email Address

@

com

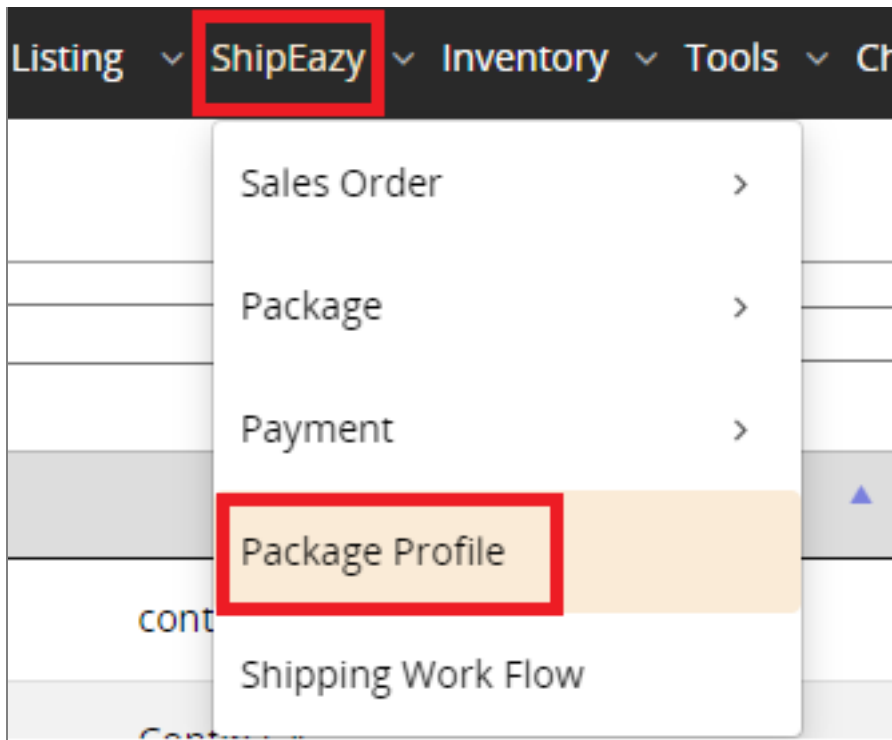
Please use that user name to connect Shipping Channel account.

After adding the account, **please contact SoldEasy customer service for account settings in system**, then you will receive a verification email from EC-Ship to your registered email address, **please click the verification link in the email to confirm this binding**, otherwise, this account connection will be fail.

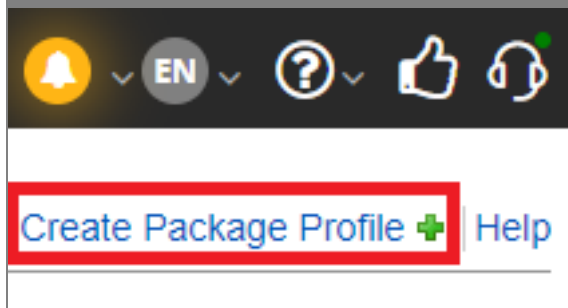
As one account can only connect once, **please do not delete the EC-Ship account in the Shipping Channel**, otherwise, this account will be invalid. You can only go to Hongkong Post website again and register a new EC-Ship account to connect SoldEasy.

2. Set package profile

Go to **ShipEasy > Package Profile**.



Click <Click Package Profile>.



Fill in the package profile name and choose the shipping carrier as <EC-Ship(Hong Kong Post)>, and then select the shipping method.

* If you have multiple shipping methods, you can create multiple package profiles.

New Package Profile

General Settings

Profile Name:

Shipping Carrier:

Shipping Method:

Create

Cancel

Click <Create> and fill in the package profile detail.

Shipping Carrier & Method	
Shipping Carrier	EC-Ship(Hong Kong Post)
Shipping Method	e-Express to all countries(Recomm

General Settings	
Profile Name	EC-Ship to US 01
Sender Name	Lo, Gladys [?]
Sender Address	[?] [?]
Sender Phone	90349177 [?]
Sender Email	cs@hottest-chic.com
Package Size	10x10x10cm
Default Weight	Yes <input type="checkbox"/> [?]
	100g
Feedback Type	Positive ▼
Feedback Text	Good buyer! Thank you!
Auto Stock Level Deduction	YES ▼
Need to add sku to Simple Address Label?	Yes <input type="checkbox"/>

Other Settings	
Item Category	Merchandise ▼ [?]
Customs Ref	[?]
Insured Amount	[?]
Non Delivery Options	Return to sender upon expiratic ▼
Shipping Channel	[?] ▼ Select the added EC-Ship account
General Desc Contents	Yes <input type="checkbox"/>
	<input type="radio"/> Pre-defined in SKU <input type="radio"/> Use information below
Content Title	[?] [?]
Content Currency	United States Dollar ▼ [?]
Content Value	[?] [?]

After saving, it can be used in the shipping process.

Fin

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??URL: <https://www.soldeazy.com/support/article.php?id=771>