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Solution
Instead of opening the CSV file directly in Excel, try importing it by clicking Data > From Text, working through the first two dialog boxes in the Import Text Wizard, and in the last dialog box, selecting Column Data Format: Text for each column that should not be interpreted.

"Import a csv" means you open a new excel sheet and click "Data > Import from Text", rather than double click the .csv file from your folder.

Ref: MS Office Community

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URL: https://www.soldeazy.com/support/article.php?id=827