

How to switch from PayPal to eBay Managed Payments?

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How to switch from PayPal to

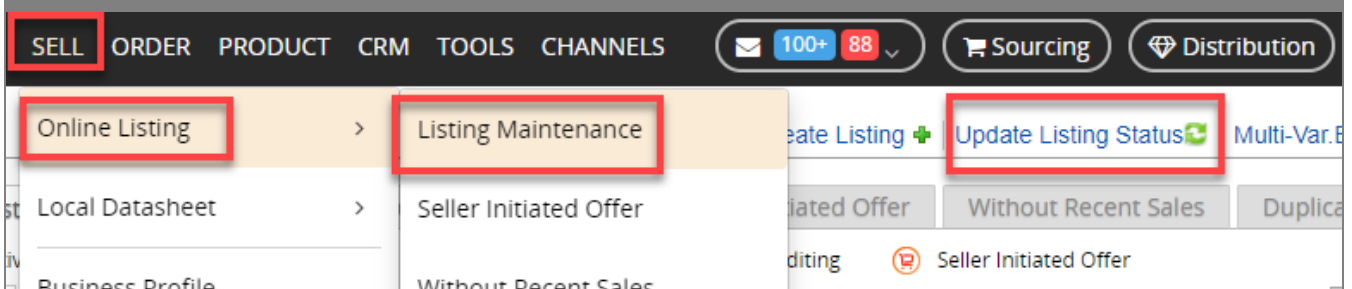
eBay Managed Payments?

1. How to switch from PayPal to eBay Managed Payments?

"Managed Payments" is a service that eBay offers to manage all payments from buyers, sellers no longer need to set PayPal or other payment method, and they cannot set these either.

If you are sure about your account being eligible to use this service, please follow the steps below:

1. Go to **Sell > Online Listing > Listing Maintenance**, click " **update listing status** " button on top right,



In the pop-up box, please check "Also retrieve eBay business policy, Bay managed payments status"

Update Listing Status

This function helps you to get latest status of all listing from channel accounts.

Select a Sales Channel:

- Also retrieve eBay business policy (shipping policy, payment policy, return policy), eBay managed payments status
- **Update listing status* function for eBay account will retrieve eBay account's listing status, shop categories, rate tables, latest eBay ID, store URL, and feedback by default.
- * Also retrieve eBay buyer interested listings (in Watch list or added to shopping cart)

Update

Cancel

When the updating job is done, go to **Channel > Sales Channel**, click the gear button on the right of your account to check status for Managed Payments

eBay managed payments status

US

Enrolled eBay sites

- * Some categories are now restricted on listing owing to eBay's Managed payments restricted items policy, you should make sure your items fulfill eBay's requirements. You may refer to eBay's [official instructions](#)
- * For updating this status, please use "update listing status" function and check "Also retrieve eBay business policy (shipping policy, payment policy, return policy), eBay managed payments status" option

2. Go to Channels > Sales Channel, go to your eBay account, click gear button to open setting box, find "PayPal emails allowed for payment" and delete all records.
3. Go to Business Profiles, empty the "Payment Method" and "PayPal email" fields.
4. Go to Datasheets, , empty the "Payment Method" and "PayPal email" fields.

If you still get "Payment method cannot be empty", it means the "New API" for your eBay account is not linked correctly, please go to Channels > Sales Channel, find your eBay account, click the pencil button on the left, update the "New eBay API" in editing page. Then go through steps 1-4 once more.

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