

CRM 帮助中心 - 帮助中心

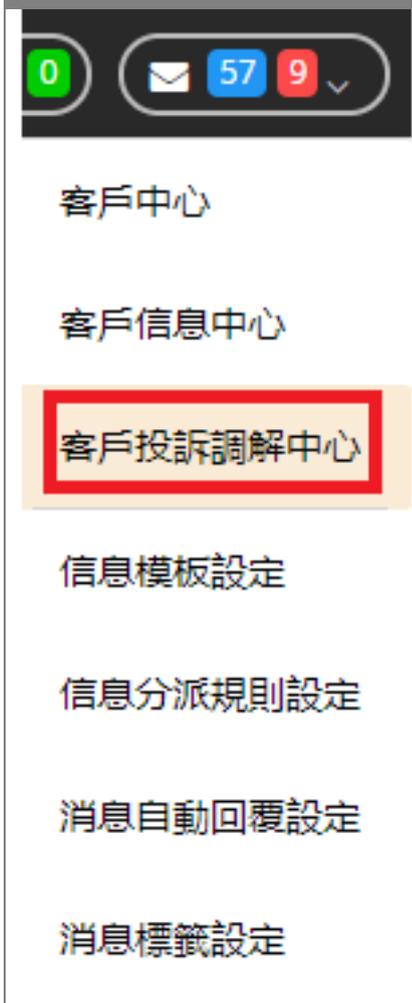
ID: 868 | : | : Thu, Apr 8, 2021 10:29 AM

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1. eBay 帮助中心

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帮助中心 > 帮助中心



The screenshot shows a navigation menu with a top bar containing a green circle with '0', an envelope icon, a blue circle with '57', and a red circle with '9'. Below the top bar are several menu items: '客戶中心', '客戶信息中心', '客戶投訴調解中心' (highlighted with a red border), '信息模板設定', '信息分派規則設定', '消息自動回覆設定', and '消息標籤設定'.

取消訂單 #5

OPEN

case status

基本資料

取消訂單發出日期 2019-12-11 05:45:00 (+8)

物流渠道 JD - J

買家ID s

取消訂單狀況 The cancellation is being processed. (CANCEL_PENDING)

取消訂單狀況 The cancellation request is waiting for the buyer to confirm they have received the refund. (CONFIRM_REFUND_PENDING)

原因 -

提出者 Seller

付款狀態 The status of the buyer's payment is undetermined. (UNKNOWN)

要求退款金額 AUD 32.65

聯繫買家

同意

拒絕

Options to handle case

時間軸

2019-12-11 13:45:00 SELLER: SELLER_CREATE_CANCEL
(From INITIAL to CONFIRM_REFUND_PENDING)

項目詳細

item title

item SKU

AUD 32.65

客戶詳情

Seller's C

正面評價: 100%

返回

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Fin

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???: Holistic Tech - Thu, Apr 8, 2021 10:25 AM. ?????? 1696 ?

?? URL: <https://www.soldeazy.com/support/article.php?id=868>