

01 Plan & Payment

??ID??: 100 | ??: ??? | ?????: Thu, Jan 29, 2026 5:57 AM

Plan & Payment

1. SoldEazy Monthly Plan
2. How can I know my current account monthly plan?
3. How to change (upgrade/downgrade) my monthly plan or enable Mobile Template Generator?
4. How to check my bills ?
5. How to calculate my bill?
6. How to make the payment?

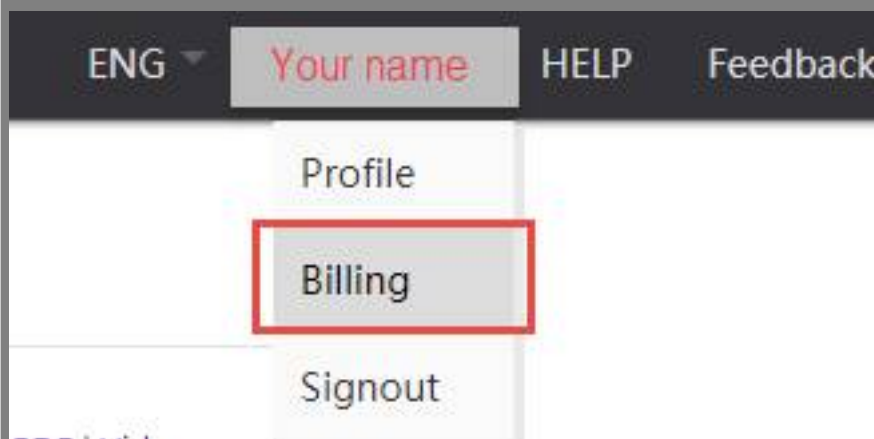
1. SoldEazy Monthly Plan

Various monthly plans are available in SoldEazy. Accounts would be classified into the different plans according to the following website to check the information of our plans and fees:

- I. Access to SoldEazy webpage (www.soldeazy.com). Click < **Plan** >



- II. Log in SoldEazy and go to the dropdown menu under your name and find **“Billing”** . Click < **Upgrade**



Billing - [Redacted]

Plan

Current Billing Plan: Enterprise

Mobile Template Generator: Enabled

[Upgrade / Downgrade](#)

Usage details since last statement

Current Plan: Enterprise

Listings since last statement: 40/30000

Number of Stores: 23/30

Mobile Template: Yes

Next Billing Date: 2017-12-01

Estimate of Cost of Next Statement: USD 398 (Enterprise with Mobile Template)

Subscriptions Maintenance

P.S. Prices are in **USD**

Beginner	Standard	Proseller	Business
\$0⁹⁹ <small>monthly</small>	\$38 <small>monthly</small>	\$88 <small>monthly</small>	\$168 <small>monthly</small>
1-100 Listings	101-2000 Listings	2001-8000 Listings	8001-15000 Listings
1 eBay account	2-5 eBay account	6-10 eBay account	11-20 eBay account
TRY IT FREE!	TRY IT FREE!	TRY IT FREE!	TRY IT FREE!

Remark:

"Listings" means the total Active Listings in the client's SoldEazy account. Once the total Active Listing exceed the c system will upgrade the plan to a higher plan automatically. So, the services would not be interrupted by the Listing

** Over 30000 listings or 30 eBay accounts, we can arrange **Dedicated Server Installation** of SoldEazy for you. Fe

MOBILE TEMPLATE MODULE

Not Available	Standard	Proseller	Business
\$-- <small>monthly</small>	\$19 <small>monthly</small>	\$39 <small>monthly</small>	\$59 <small>monthly</small>

Plan:

Mobile Generator:

Remark:

* For Plan Upgrade, all quotas (including Listing, EazyGallery, eBay account and Record per job) would

** Please note that once the plan is upgraded, the **WHOLE** billing period would be charged as upgrade request would be effective immediately

Mobile
Mo

Monthly service fee contains two parts: **Basic Monthly fee**  **Additional Service Charge**

6 types of **Basic Monthly plan** are provided (according to the quantity of linked eBay accounts, online listings and

- i. Beginner
- ii. Standard
- iii. Proseller
- iv. Business
- v. Enterprise
- vi. Dedicated Server  Over 30,000 online listings

[Users who are interested with dedicated server service may contact our customer service representatives for further details]

In addition to the basic monthly plan, users are free to enable or disable the following extra charged service

- i. Mobile Template

[Please refer to the previous page to see the service fees]

- ii. Shop Front Designer

After 30-day free trial, you may choose to pay the service on a monthly or yearly basis. For every eBay account, if you choose to pay monthly, the fee would be USD 18 per month, while it would be USD 12 if you choose to pay annually.

****In order to use store template, user needs to link a PayPal account for auto-payment. Fees are subtracted from the account each use period, and the auto-payment setting will not expire without instructions from user.**

****If you choose to pay monthly, fees will be subtracted after free trial monthly. If you choose to pay annually, fees will be subtracted after free trial annually.**

****If you want to cancel store template, please click "cancel subscription" on store template page, or you can also cancel the auto-payment setting directly on PayPal backend.**

****If you delete an account on "Sales Channel" page during a subscription period, the subscription cannot be canceled for that account, you might need to log in to PayPal.com and cancel auto-payment setting directly on PayPal backend.**

2. How to know my current account monthly plan details?

I. Log in SoldEazy and go to the dropdown menu under your name and find “Billing”



II. The page shows your account status, current plan and limits, usage and invoice details etc.

The screenshot displays the 'Client Plan' page with several sections highlighted and annotated with callouts:

- Client Plan -** A red box highlights the page title, with a callout pointing to it that says "SoldEazy Account ID".
- Plan** section: A table showing account details.

Plan	
Current Billing Plan:	Business
Mobile Template Generator:	Enabled
- Upgrade / Downgrade** section: A blue box highlights the usage details section.

Usage details since last statement	
Current Plan:	Business
Listings since last statement:	<input type="text" value="164"/> / 15000
Number of eBay Account:	<input type="text" value="20"/> / 20
Mobile Template:	Yes
Next Billing Date:	2016-03-01
Estimate of Cost of Next Statement:	USD 227 (Business with Mobile Template)

A callout points to this section with the text "Current account usage".
- SoldEazy Statements** section: A green box highlights the payment details section.

Statements Detail	
Statements Detail:	2016-02-01 View
Payment method:	Auto-Payment Setup
	Make an one time payment
	Cancel an Auto-Payment
Last Payment Date:	2016-02-01
Last Payment Amount:	\$0.00

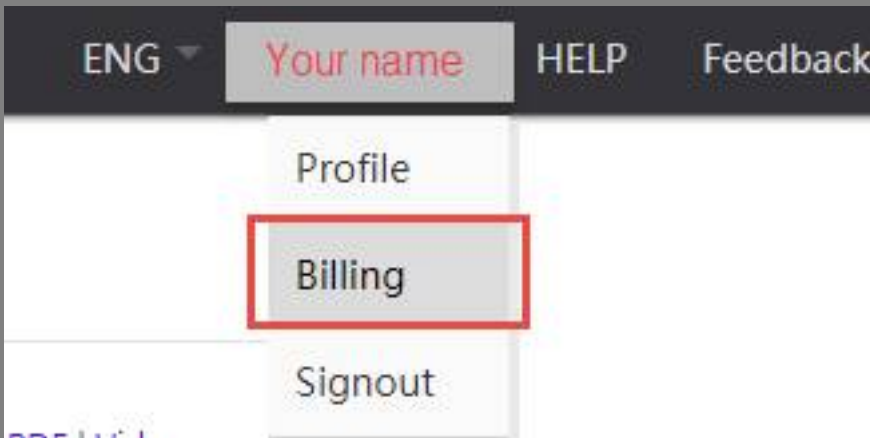
A callout points to this section with the text "Invoice and Payment De".
- eBay Store Designer Subscription(s)** section: A purple box highlights the subscription details section.

Subscription Detail	
Subscription Detail:	2015-09-11 CT View
Payment method:	To cancel a PayPal payment profile click here to unsubscribe the store template, or cancel the autopayment direct from PayPal.

A callout points to this section with the text "Store D Subscription".

**If your number of listing or number of accounts exceeds your current plan, your plan will be upgraded automatically on a pro-rata basis.

3. How to change (upgrade/downgrade) my monthly plan or enable Mobile Templates?
 - I. Log in to SoldEazy and go to the dropdown menu under your name and find **“Billing”** . Click < [Upgrade](#)



Billing - [Redacted]

Plan
Current Billing Plan: Enterprise
Mobile Template Generator: Enabled

Upgrade / Downgrade

Usage details since last statement

Current Plan: Enterprise
Listings since last statement: 40/30000
Number of Stores: 23/30
Mobile Template: Yes

Next Billing Date: 2017-12-01

Estimate of Cost of Next Statement: USD 398 (Enterprise with Mobile Template)

II. Choose the plan according to your eBay business status and click [Confirm](#) >

Subscriptions Maintenance

(P.S. Prices are in USD)

Beginner	Standard	Proseller	Business	Enterprise
\$0 ⁰⁰ <small>monthly</small>	\$38 <small>monthly</small>	\$88 <small>monthly</small>	\$168 <small>monthly</small>	\$299 <small>monthly</small>
1-100 Listings	101-2000 Listings	2001-6000 Listings	6001-15000 Listings	15001-30000 Listings
1 eBay account	2-5 eBay account	6-10 eBay account	11-20 eBay account	21-50 eBay account
TRY IT FREE!	TRY IT FREE!	TRY IT FREE!	TRY IT FREE!	TRY IT FREE!

Remark:
 "Listings" means the total Active Listings in the client's Solitary account. Once the total Active Listing exceed the current subscription plan, system will upgrade the plan to a higher plan automatically. So, the services would not be interrupted by the Listing limitation.
 ** Over 30000 listings or 30 eBay accounts, we can arrange Dedicated Server installation of solitary for you. Feel free to contact us.

MOBILE TEMPLATE MESSAGE

Not Available	Standard	Proseller	Business	Enterprise
\$ -- <small>monthly</small>	\$19 <small>monthly</small>	\$39 <small>monthly</small>	\$59 <small>monthly</small>	\$99 <small>monthly</small>

Plan:

Mobile Generator:

Remark:
 * For Plan Upgrade, all quotas (including Listing, EasyGallery, eBay account and ...)
 ** Please note that once the plan is upgraded, the WHOLE billing period would be charged at upgraded plan. Any down-grade request would be effective immediately

Confirm **Cancel**

** You cannot choose a plan that is below your current usage.

eg. If you currently have 150 active listings or 2 accounts linked, you cannot downgrade plan to Beginner.

4. How to check my bills?

I. If you want to check the previous statements, you may go to **SoldEazy Statements** . Select the invoice id to get the required invoice.

Client Plan - clover03

[Subscribe](#) | [Help](#)

Plan
Current Billing Plan: Business
Mobile Template Generator: Enabled

Upgrade / Downgrade

Usage details since last statement
Current Plan: Business
Listings since last statement:  164/15000
Number of eBay Account:  20/20
Mobile Template: Yes
Next Billing Date: 2016-03-01
Estimate of Cost of Next Statement: USD 227 (Business with Mobile Template)

Statements

Statements Detail: 2016-02-01 [View](#)

Payment method:



[Auto-Payment Setup](#)
[Make an one time payment](#)
[Cancel an Auto-Payment](#)

Last Payment Date: 2016-02-01
Last Payment Amount: \$0.00

Statement Details

eBay Store Designer Subscription(s)

Subscription Detail: 2015-09-11 CT [View](#)

Payment method:



To cancel a PayPal payment profile click [here](#) to unsubscribe the store template, or cancel the autopayment direct from PayPal.

II. The statement shows the number of online listings of last month, and the estimated service fee of the coming month.

RECEIPT

INVOICE NUMBER: 101602821209

To:	INVOICE #:	
	Client #:	
	Bill Date:	2016-01-21
	Due Amount:	USD 127
	Due Date:	2016-01-28
	Status:	Paid (2016-01-21 00:06:21)

Last payment

Descriptions	Taxed	Qty	Unit Cost	Amount (USD)
Previous Balance				127.00
Payment received				-127.00
From: 2015-12-21 To: 2016-01-20				
Subscription Plan: Proseller + Mobile (31 day (s))	No	31 / 31	127	127.00
Prepaid amount in last period				-127.00
From: 2016-01-21 To: 2016-02-20				
Advance payment for next month: Subscription Plan				127.00
Total Amount (USD)				127

Current billing amount

Next Billing amount

PAYMENT METHOD

Paypal payment in US Dollar:

Client can make Paypal payment by using the "Pay Now" in "Subscriptions & Billing" module OR send to payment@soldeazy.com

Local Bank Transfer (In Hong Kong Dollar Only*):

Bank Name: The Hong Kong and Shanghai Banking Corporation Limited
 Account Number: 848-306080-001
 Account Name: Holistic Technology Company Limited
 *Please fax the bank receipt to +852 39529699 or send it to cs@soldeazy.com

Cheque (In Hong Kong Dollar Only*):

Cheque payment should be crossed and made payable to "Holistic Technology Company Limited"
 Mail to: Holistic Technology Company Limited, Unit 319, 3/F, Core Building 2, No. 1 Science Park West Avenue, Hong Kong Science Park, Shatin, N.T., Hong Kong
 *Exchange rate used for calculating payment will be USD 1=HKD 7.6

SUPPORT INFORMATION - CUSTOMER SERVICES



Should you require any clarification regarding the invoice(s), please do not hesitate to contact our Accounting Department at cs@soldeazy.com or call us (852) 3996-8866

5. How to calculate my bill?

- I. Effective on the date you registered for your account, the first 30 days are free of charge. Service in the following months will be on a prepaid basis.

II. SoldEazy retrieves your account information every day. The monthly fee is calculated on pro-rata basis. For in

*Monthly Fee = (number of days using Beginner Plan / 30 x 0.99) + (number of days using Standard Plan / 30 x 5

*include the monthly fee of mobile template generator.

1. Monthly fee counts would not be waived even if you did not log-in SoldEazy for a long period of time.

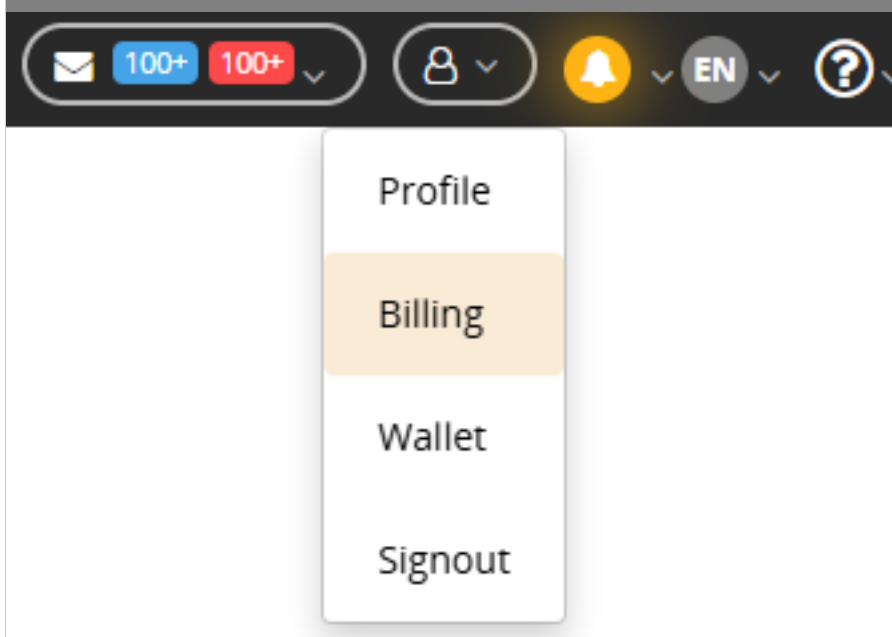
For instance,

When you registered on 15/1, you may enjoy a free-trial during 15/1 to 14/2. Invoice would be issued on 15/2. If y
until 15/4, payments of the previous three months should be made before using SoldEazy.

2. Issued invoice would NOT be revised. If you have manually downgraded or turn off the mobile template, the d
the next invoice.

6. How to make a payment?

Click your username in the upper right corner of the system, and then select "Billing" from the drop-down menu.












Under the "SoldEazy statements" section, you can select your payment method. Currently, the system supports four payment methods: PayPal, credit card, Payoneer, and SoldEazy Wallet.

You can also subscribe to automatic payments. After setting up your online payment method, the payment will be automatically deducted from your next bill.

SoldEazy Statements

Statements Detail 2026-01-14 [View](#)

Payment method:

- PayPal    
- Card via Stripe   
- Payoneer 
- SoldEazy Wallet 

[Make a payment](#)

Subscribe: [Auto-Payment Setup](#)

Last Payment Date: 2026-01-22

Last Payment Amount: \$234.00

<SoldEazy Wallet>

1. If you choose to pay with SoldEazy Wallet, your wallet balance must not be less than the current bill amount.

Users can also check "Use wallet balance to pay for the next bill", and the system will automatically deduct the amount from your wallet.

2. If your balance is insufficient to pay this month's bill, you can click "Go to Top Up" to top up your SoldEazy wa

Payment

Invoice Number: 1026018292210

Invoice Type: SoldEazy Statements

Payment Method:  SoldEazy Wallet (Balance: USD 0)

Insufficient wallet balance. Click "Go to Top-Up" to go to [SoldEazy Wallet] and top-up.

[Go to Top-Up](#)

Paying the SoldEazy monthly fee requires your USD balance. Please click "Add Value" in your USD wallet.

Wallet

Available balance

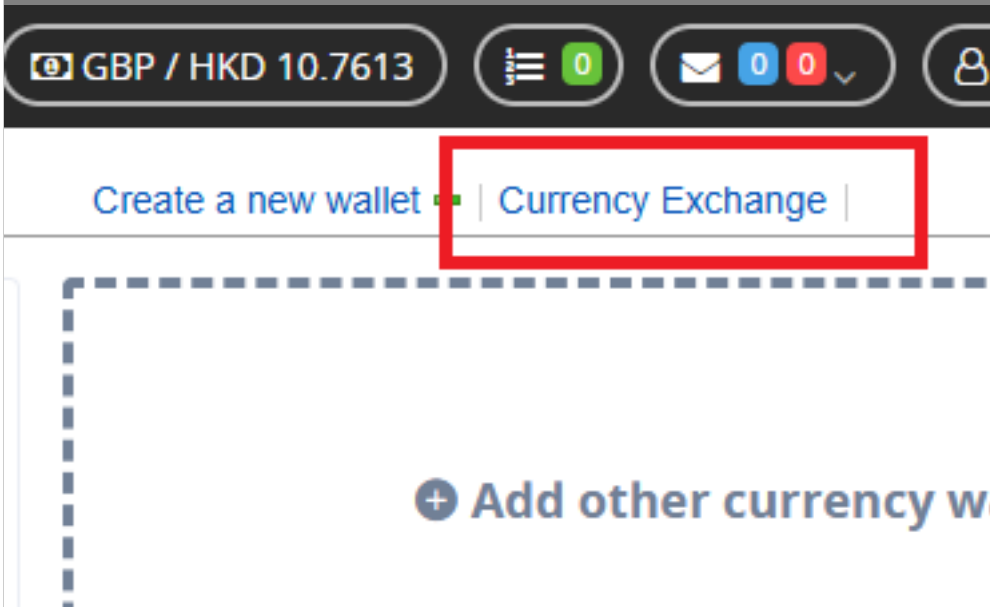
USD 0

As of 2026-01-29 13:55 (Asia/Hong_Kong+0800)

Top up

Transaction

If you don't want to increase your USD balance, but have a balance in other currencies, you can click "Currency Exchange" in the top right corner to convert the currency before making the payment.



Currency Exchange

* Currency

Available balance: 148.1

* Amount



* Converted Currency

* Converted Amount

Exchange Rate

1 USD = 0.7395 GBP

**** End ****

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???: Holistic Tech - Thu, Nov 30, 2017 1:48 PM. ??????? 22975 ?

??URL: <https://www.soldeazy.com/support/article.php?id=100>