

2017-11-23 system update

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New Features:

changed: release local policy page (Channel > Channel Setting - eBay > eBay policy compliance)

added: photo migration (copy non-http images to CDN server and replace original URL) (see details below)

Fixed:

fixed: prevent generating image without source URL

photo migration

According to eBay's latest HTTPS protocol requirement, SoldEazy has made system update providing "transform HTTP to HTTPS" function for all users in September 2017.

However recently we found that some users are using photo hosting servers that are not SSL-certified, these photos cannot be shown properly on eBay if they are transformed to HTTPS format.

In order to help users with such issues, SoldEazy now has a new function that will download photos being hosted on a server without SSL certificate, and use SoldEazy hosting photos for your item description. Your item photos shall be displayed properly after that.

This process is only executed in Sync-up jobs, your datasheets will remain the same, photo links being unchanged. But we strongly suggest you use a SSL-certified photo server, or you can store photos directly on SoldEazy server when creating new listings, then you will not have to worry about photo issues.

Things you might need to do:

1. If you have confirmed that all your item descriptions are secure, please ignore this message
2. If you are not sure whether you need to do something, you may use SoldEazy's item checker to examine your items and decide next step:
<https://soldeazy.com/home/ebay-item-validator/>
3. If you have confirmed that you need to solve photo server problem, please log in to SoldEazy system, and follow the steps in this page:

<https://www.soldeazy.com/support/article.php?id=68>

This message is from SoldEazy customer support team, we are pleased to serve you, and wish you every success.

Posted : **Holistic Tech** - Thu, Nov 23, 2017 5:26 PM. This article has been viewed 2918 times.

Online URL: <https://www.soldeazy.com/support/article.php?id=84>